

# **PRIVACY POLICY**

Last updated: March 24, 2023

This Privacy Policy describes our policies and procedures on the collection, use and disclosure of your information when visit our website or use our services accessed through the website and tells you about your privacy rights and how it is protected.

By using our website, you agree to the collection and use of information in accordance with this Privacy Policy.

## **Interpretation and Definitions**

### Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### Definitions

For the purposes of this Privacy Policy:

- Affiliate means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.
- **Company** (referred to as either "the Company", "we", "us" or "our" in this Agreement) refers to Burapha Agro-Forestry Co. Ltd., 23 Singha Road Ban Phonexay, Saysettha District, Vientiane, Laos.
- **Country** refers to: Laos
- **Personal Data** is any information that relates to an identified or identifiable individual.
- Service Provider means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to perform services related to the Website or to assist the Company in analyzing how the Website is used.
- Website refers to Burapha Agro-Forestry, accessible from https://www.buraphawood.com/

## **Collecting and Using Personal Data**

Types of Data Collected

Personal Data



We may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Name of your company
- Your position in the company
- Phone number

### Use of Personal Data

If you provide your personal data (name, title, organisation, email address, address, phone number, company name, enquiry details, etc.) to us, the information may be processed by us for the purposes of providing you with services and fulfilling your requests.

You may be contacted by us or our representative for additional information, to be able to answer your questions or fulfil your requests, for marketing our goods or services to you, for opinion surveys, product surveys or technical administration and development of our Website, or for similar purposes.

The Company may use Personal Data for the following purposes:

- providing products and services to you and fulfilling your requests;
- customer and vendor relationship management and communication;
- product development;
- optimising the website user experience;
- marketing our products or services;
- conducting customer and product surveys;
- organising events and exhibitions;
- contacting you to provide you with information about our new products and services and send you related electronic direct marketing communications, unless you have indicated that you do not wish to be contacted;
- to comply with laws or enable us to fulfil our legal obligations;
- We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our products, services, marketing and your experience.

We may share your personal information in the following situations:

- With Service Providers: We may share your personal information with Service Providers to monitor and analyze the use of our Website, to contact You.
- For business transfers: We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition



of all or a portion of our business to another company.

- With Affiliates: We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- With business partners: We may share your information with our business partners to offer you certain products, services or promotions.
- With other users: when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- With your consent: We may disclose your personal information for any other purpose with your consent.

### **Retention of your Personal Data**

The Company will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

#### **Transfer of your Personal Data**

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

#### **Delete your Personal Data**

You have the right to delete or request that we assist in deleting the Personal Data that we have collected about you.

You may contact us to request access to, correct, or delete any personal information that you have provided to us.

Please note, however, that we may need to retain certain information when we have a legal obligation or lawful basis to do so.

#### **Disclosure of your Personal Data**



### **Business Transactions**

If the Company is involved in a merger, acquisition or asset sale, your Personal Data may be transferred. We will provide notice before your Personal Data is transferred and becomes subject to a different Privacy Policy.

## Law enforcement

Under certain circumstances, the Company may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

### Other legal requirements

The Company may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Protect against legal liability

## **Security of your Personal Data**

The security of your Personal Data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

## Links to Other Websites

Our Website may contain links to other websites that are not operated by us. If you click on a thirdparty link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## **Changes to this Privacy Policy**

We may update Our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Website, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **Contact Us**

If you have any questions about this Privacy Policy, you can contact us:

• By email: info@buraphawood.com